

Payment & Reservation Terms and Conditions

- Please arrive between 4.30 and 6.30pm and leave before 10.15am.
 Please warn us in advance for arrivals outside these times.
- The rooms, S/C Flat and shared spaces are non-smoking.
- Pets: please contact us.
- The reservation will take effect upon receipt of the deposit, or 30% of the amount of the stay.
- Any cancellation within 30 days of the start date of the booked stay entails the retention of the deposit paid and will not give rise to any compensation.
- Any stay started is due.
- In case of inappropriate behaviour, the owners keep the right to shorten the stay.
- The Domaine "Les Restanques" is reserved only for residents who stay there.
- We accept payment by credit transfers, French bank checks and cash.
 We are not equipped for the payments by credit card.

Cancellation by the tenant

Any cancellation must be notified by registered mail or e-mail addressed to the service provider party to the contract.

a) <u>Cancellation before arrival on the premises</u>: the deposit remains to the owners. The latter may request the balance of the amount of the stay, if the cancellation occurs less than 30 days before the scheduled date of entry into the premises.

If the tenant does not appear before 18:30 the expected day of the stay, this contract becomes void and the owner can dispose of his lodging. The deposit is also retained to the lessor who will ask the balance of the rental.

b) <u>If the stay is shortened</u>: the price of the rent remains acquired to the renter. In this case, no refund will be made.

Les Restanques 854 Chemin du Bois Pascal 30130 SAINT ALEXANDRE